North of England SPF Meeting
15 September – Horizon, Leeds

Evaluation Report

SUMMARY

53 attended the meeting (excluding speakers and staff).
21 participated in evaluation, either through Slido or paper evaluation forms, representing a 40 per cent completion rate.
Not all participants answered all questions.

DELEGATE EVALUATION

Attending the North SPF meeting today has enabled me to:

<table>
<thead>
<tr>
<th></th>
<th>1 Strongly Disagree</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5 Strongly Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Make useful connections with others</td>
<td></td>
<td>14%</td>
<td>14%</td>
<td>45%</td>
<td>27%</td>
</tr>
<tr>
<td>Identify and learn about good practice</td>
<td>5%</td>
<td>32%</td>
<td>36%</td>
<td>27%</td>
<td></td>
</tr>
<tr>
<td>Support my own professional development</td>
<td>5%</td>
<td>14%</td>
<td>36%</td>
<td>27%</td>
<td>18%</td>
</tr>
<tr>
<td>Enabled me to understand how some current workforce issues can be tackled in partnership</td>
<td>5%</td>
<td>32%</td>
<td>41%</td>
<td>23%</td>
<td></td>
</tr>
<tr>
<td>Better understand the links between commissioning decisions and workforce needs</td>
<td>14%</td>
<td>18%</td>
<td>41%</td>
<td>23%</td>
<td>5%</td>
</tr>
</tbody>
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Do you have any other feedback about today’s event? E.g. What has gone well? What could we do differently next time?

- Good day. Nice to see partnership working in many areas. More events together in the future would be a great asset.
- Scale of change & complexity involved is quite daunting, what one immediate action can everyone in this room takeaway of benefit to their organisation/STP?
• How can we ensure trade unions find out news about STP-level service changes, potential mergers etc in a timely manner and not through media headlines?
• How do staff side colleagues deal with members who report being bullied but the 'bully' is also a member of yours?

SOCIAL MEDIA

The unique hashtag #SPFsystemchange was used during and after the event, and twitter posts featured a combination of subject comments, photographs and feedback on the event. Analysis of activity shows the following:

• a total of 24 twitter posts about the event
• 12 individual twitter users posting about the event (some delegates, some not in attendance on the day).

EXAMPLE TWEETS:

David Prater and 1 other liked

**Katy Coope @katy_coope · Sep 15**

Understanding how we can work in partnership to tackle wicked issues
#SPFSystemChange #Leeds @TU_NHS

Horizon Leeds liked

**Phil McCarvill @Phil_McCarvill · Sep 15**

Pleased to be joining colleagues for the afternoon session of today's #spfsystemchange event at the ever fantastic @HorizonLeeds

Helen Buckingham @buckinghamh · Sep 15

Thank you for having me @NHSE_North. great questions from the floor, leaving #SPFsystemchange confident you can deal with the wicked issues!

North Engagement @NHSE_North

Helen Buckingham from the Nuffield Trust - 'shifting the balance of care' #SPFsystemchange @buckinghamh
Helen Buckingham @buckinghamh · Sep 15
Worth taking a look at this report too @NHSE_North #SPFsystemchange

Nuffield Trust @NuffieldTrust
To ensure new models of care meet patients’ needs we need to reshape workforce to achieve it. Read the full report > nuffieldtrust.org.uk/research/resha... twitter.com/buckinghamh/st...

Rachael Heenan and 1 other liked

Chris Mannion @chismannion_ · Sep 15
Looking forward to the north SPF conference today. #SPFsystemchange