

Cleaning, HCAI and Public Confidence

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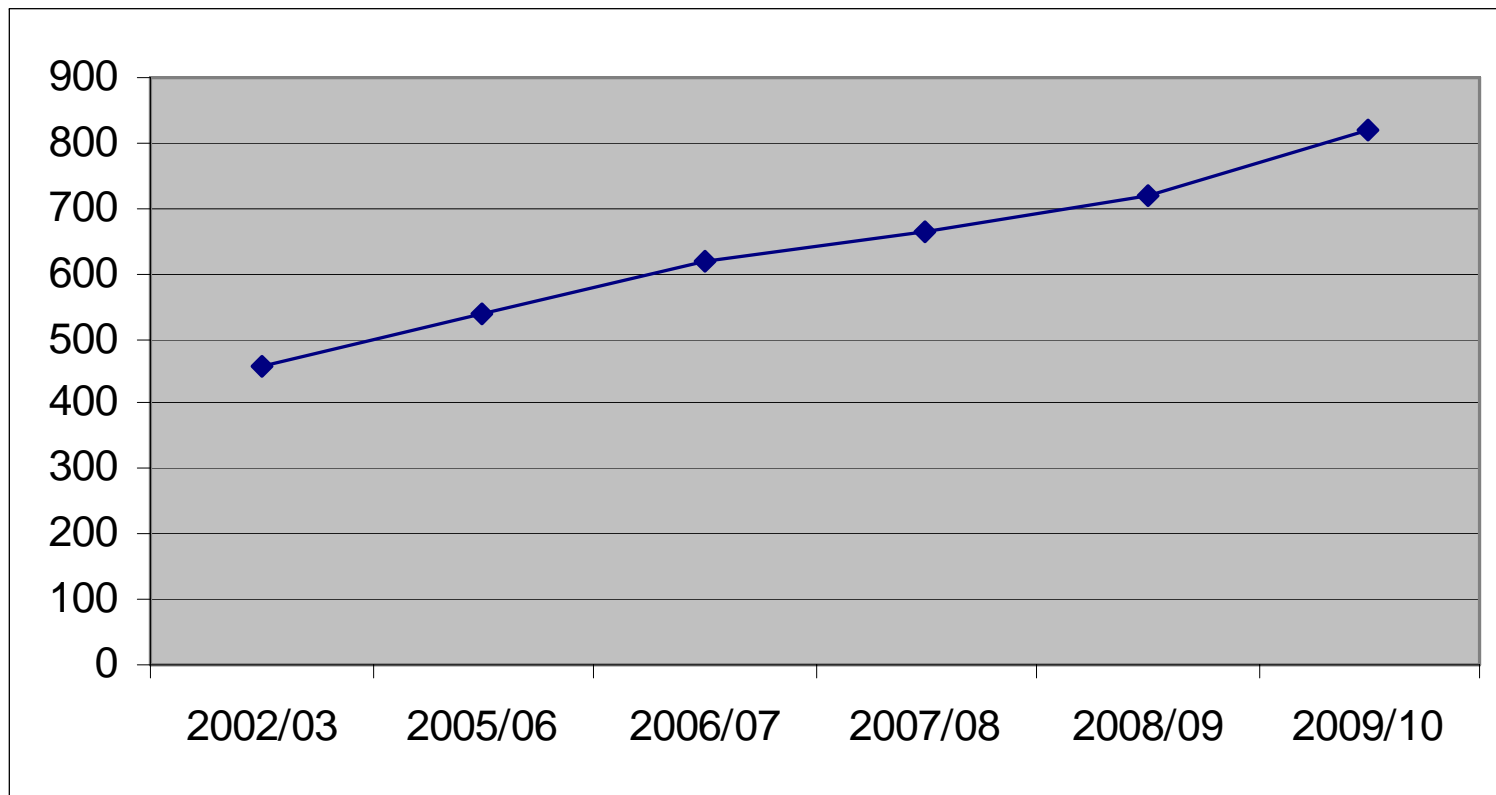
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Simple in concept, difficult to do

- Hospitals get dirty without any help
- Unfortunately, they don't clean themselves
- To get hospitals cleaner, we must:
 - Stop them getting dirty, **OR**
 - Clean them more often, **OR**
 - Clean them better
- Cleaners cannot do this alone

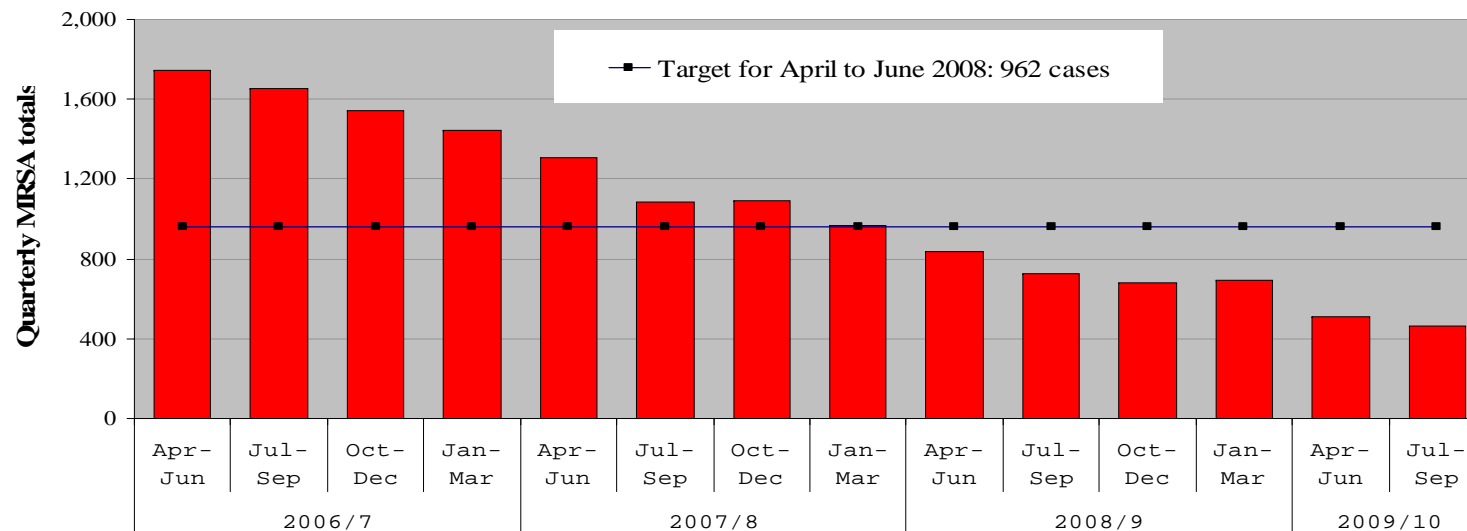


Expenditure on cleaning (£m)



Our strategy - progress so far

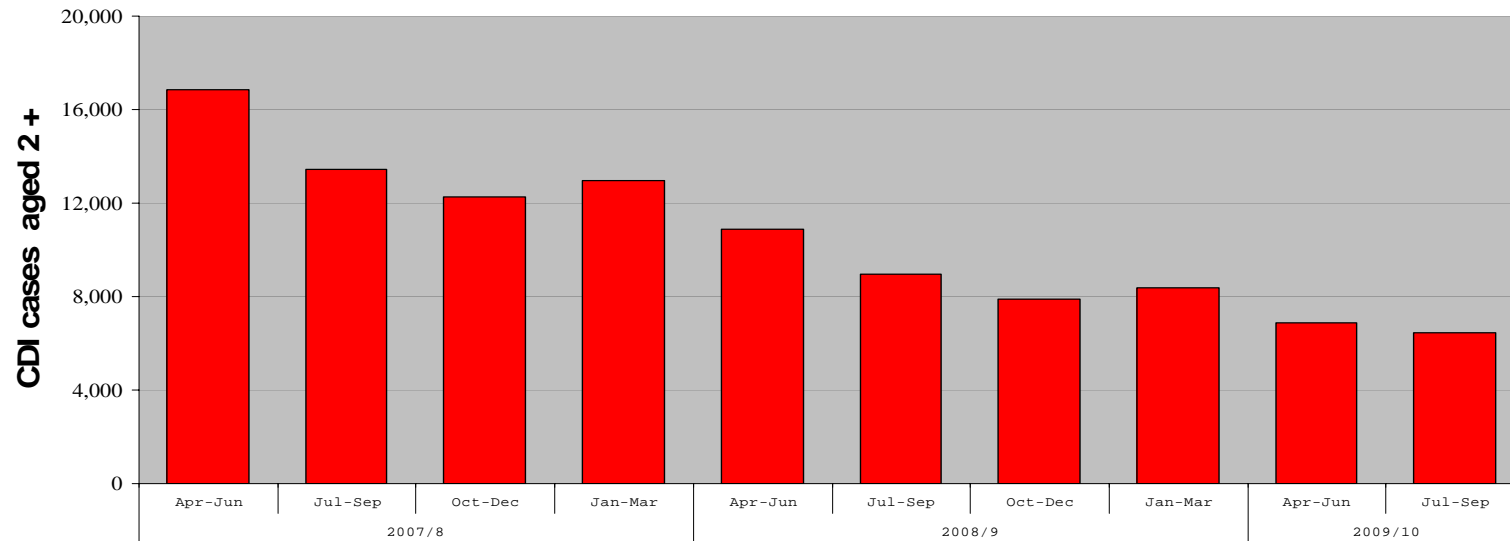
MRSA Bacteraemia: Quarterly totals between April 2006 and September 2009



For Q2 2009/10, MRSA bacteraemia reduced 76% compared to quarterly average for baseline 2003/04.

Our strategy - progress so far

CDI cases aged 2 or more Quarterly totals between April 2007 and September 2009



In 2008-09, *C. difficile* infections were down 35% compared with 2007-08.

Understanding how to target cleaning

- Where are the higher risk areas?
- What surfaces attract which micro-organisms?
- How do micro-organisms move around the ward?
- What are the best ways of removing and or/killing micro-organisms?



Patients will use what they can see, to make assumptions about what they can't...

- Patients who see a dirty front entrance may assume the operating theatres are dirty
- Patients who meet a rude car park attendant may assume the nurses are uncaring



CQC Hygiene Code Inspections

- Most common breaches were in respect of cleanliness
- Specific breaches often related to “unowned” items eg commodes
- Clear need for partnership working



The first thing a patient will see is the building - often long before they meet a clinician

If the building gives a poor impression, staff have to spend time undoing that damage before they can begin to build a therapeutic relationship



PAS for cleanliness

- Provides standardisation for assessment and quality
- Provides means of targeting cleaning resource at areas of highest risk
- Provides focus for debate and decisions on cleaning



Buildings speak to people...

- A spa hotel says *“relax”*
- A supermarket says *“buy”*
- A hospital should say *“you are in safe hands”*

What does your hospital say?



Key questions

- How do we make sure that cleaners feel valued?
- How do we make sure that everyone understand their responsibilities for cleanliness?
- How do we make sure that the PAS has the right input?

